

Quick Reference Guide: Product Management

Products are items that participants will be able to purchase through an online form.

There are 2 types of product that can be can set up:

• <u>Membership Subscription</u>.

Designed for taking online registrations.

These include Netball Victoria Membership (NVM) as well as any organisation fees that your organisation may wish to collect.

Saleable Items.

Designed for selling items such as uniforms etc.

This Quick Reference Guide contains the following information:

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Creating Registration Products

NOTE each year <u>new</u> registration products need to be created, <u>do not</u> just rename the products that you used for the previous year.

i.e. for 2020 you need 2020 registration products and for 2021 you need <u>new</u> 2021 registration products.

This process is that same whether you are an Association, League or Club. You would just be in different Modes.

Associations & Leagues can manage their products under Management or Participation.

	A Test Association (Jude) V mynetball administration					🙁 Default eid:38919 🗸		
*	ORGANISATION	PEOPLE	REGISTRATION	TEAMS	PROGRAMS	WEBSITE	REPORTS	O Management Participation

Clubs will not have the option to choose between management or participation, they will just be in participation.

Jude 1 🗸							mynetball administration	💄 Default eid:38919 🗸
*	ORGANISATION	PEOPLE	REGISTRATION	TEAMS	PROGRAMS	WEBSITE	REPORTS	

Registration >> Product Management

TA Test Association (Jude) 🗸	mynetball administration
A ORGANISATION PEOPL	REGISTRATION TEAMS PROGRAMS WEESITE REPORTS
Search Menus	Configure Membership Signup - Products Add Member Subscription Product
Registration Dashboard Product Management	Home Reports Configuration Approve Members
Signup Form Management	Show Inactive Products TITLE CATEGORY PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AVAIL NTIL STATUS EDIT DELETE
Disclaimers	No records to display.
Gateway and Payments	>
Reports	>



This will bring you to the <u>Configure Membership Signup – Products</u> page.

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A ORGANISATION PEOPLE	REGISTRATION TEAMS PROGRAMS WEBSITE REPORTS	O Management O Participation					
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Product Management	nome keports Configuration Approve members						
Signup Form Management	Show Inactive Products TITLE CATEGORY PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AVAIL UNTIL STATUS	EDIT DELETE					
Disclaimers	No records to display.						
Gateway and Payments	>						
Reports	>						

Click on Add Member Subscription Product.

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Disclaimers	No records to display.						
Gateway and Payments	>						
Reports							

This will bring you to the <u>Edit Registration Type/Product</u> page.

TA Test Association (Jude) 🗸	mynetball ac	dministration	온 Default eid:38919 🗸
CINERAL CONTRACTION PEOPLE	REGISTRATION COMPETITIONS PROGRAMS WEBSITE REPORTS	🕑 Маг	nagement O Participatior
Search Menus	C Edit Registration Type/Product S Back to Management Screen		
Registration Dashboard	* Denotes a mandatory field.		
Product Management			
Signup Form Management	Registration Type/Product details		
Disclaimers	Name *		
Gateway and Payments	> Category Membership	~	
Reports	> Description		
	Price	O Advanced	
	Class O Membership Subscription/Regist O Saleable Item	tration	
	Number available	nber available	
	Available from		
	Available until]	
	Active		
	Sort order		



Complete the details of the product as required. * denoted mandatory field.

NOTE the following when completing this form.

Registration Type/Product details:

Registration Type/Product details	
Name	* 2021 Senior NV Membership
Category	Membership 🗸
Description	born on or before 31/12/2003
Price	Simple S100.00 O Advanced
Class	Membership Subscription/Registration Saleable Item
Number available 🚺	
Available from	15/12/2020 12:00 AM
Available until	15/12/2021 12:00 AM
Active	
Sort order	

• **Name***. This is what will display as the name of the product.

Clearly identify the year of the product and type of product. i.e. 2021 Senior NV membership, 2021 Junior NV membership etc.

Adding the year and/or season into the name of the product will make it easy to tell which products are from which year.

• **Category***. The options here will depend on the type of organisation you are.

Clubs will only have Membership, Course registration and Event/program registration to choose from while Associations and Leagues will have options around team entries (lodgement, join and renewal).

The category that you select indicates which signup form the product will show up on.

i.e. Membership = Membership Signup form



For the purposes of online registration, the category needs to be MEMBERSHIP.

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-	•	•	~	9	~	• •	

Membership	~
Membership	
Team Lodgement	
Team Renewal	
Course Registration	
Event/Program Registration	
Team Join	

The category options are:

- Membership annual memberships.
- Team lodgement Use to register new teams to an event (not relevant for Clubs).
- Team renewal Used to register returning teams to an event (not relevant for Clubs).
- Course registration Links the item to a course. This is generally applied automatically to e-learning products (*not relevant for Clubs*).
- Event/program registration Links the item to an event. This is generally applied automatically to by our event management suite.
- Team Join Allows players to join a team that exists in the database. *(not relevant for Clubs).*
- **Description.** This is a longer description of the product, which will display underneath the product name on a signup form.

You can add a description of your choice here to here to clearly identify the product.

Netball Victoria would recommend putting the age restrictions for the membership type.

i.e. 2021 Senior – Born on or before 31/12/2003.



• **Price*.** Select SIMPLE and enter the total cost for the product (which includes the Netball Victoria membership and any organisation fees).

The amount needs to be above the registration liability, which is the cost set against the Registration Type.

i.e. If your Association/League put an organisational fee in the Registration Types of \$10 then the total amount listed here MUST be at least \$88 to cover the organisational fee PLUS \$78 Netball Victoria fee. Anything above \$88 would be club fees.

If you do not put an amount that is above the registration liability, the system will warn you of this, but it will not stop you from proceeding. It will also switch off any discounting that you selected so you will need to double check this.

Pricing has been saved but be aware that your product pricing is below the registration liability of **78.00**

Dynamic pricing, Product Discounting and funds disbursements will also be switched off

NOTE that changing the price after any products have been sold do not affect these previous sales.

You can select ADVANCED if you wish to nominate different prices depending on the number of 'family members' that register – family discount.

This function will only work if all members are registering under the same registration type

i.e. 2 x Senior registrations

It will not work across multiple registration types

i.e. 1 x Junior PLUS 1 x Senior registrations.

 Class* (Product Type). For registrations to your organisation, this must be set as MEMERSHIP SUBSCRIPTION/REGISTRAION otherwise it will give the participant a registration.

Class

Membership	Subscription/Registration
O Saleable Item	

SALEABLE ITEM is for things that you are selling, such as hoodies or uniforms.



• **Number Available.** If your organisation (Association/League/Club) can only take a certain number of players, you can cap it here.

If you leave it blank that will mean that an "unlimited" number are available.

• Available from/to. The period in which members can use the product.

You can set this up to make the registration products are available at a certain date in the future.

You can also set it up to make the products are unavailable after a certain date.

• Active. This must be ticked for the product to be active.

If you are not ready for people to be able to purchase this product then you may want to consider leaving it INACTIVE (untick the box).

- **NOTE** that the 'Available from date/time' will not override the inactive status i.e. If you have your product "inactive" at the time the 'Available date/time' is reached then the product will still be "inactive".
- **Sort Order.** The order in which the product will display on the Signup Form. i.e. By entering 1 the product will display first on the Signup Form.

You can leave this blank as you can change the order of products in the Signup Form when setting up the signup form.

Subscription Settings:

Subscription settings			
Start Date	1/01/2021		
End Date	31/12/2021		
Person Role	* PLAYER:SENIOR	~]

• **Start/End Date.** Length of registration period. This is mainly for display purposes to indicate to the participant when a membership is valid from and to.

i.e. Start Date – 01/01/2021; Finish Date – 31/12/2021



Person Role*. When the person registers what role will be added to their profile?

i.e. Player: Senior, Umpire: Senior, Umpire: Junior, etc.

NOTE that this is just a way to tag someone in your database. If you get it wrong it is ok, you can go into the participant's profile (as an Administrator) and correct it as necessary.

Registration Settings:

THIS IS THE MOST IMPORTANT PART OF SETTING UP YOUR PRODUCTS.

FAILURE TO PUT ANY DETAILS HERE WILL RESULT ON THE PARTICIPANT PURCHASING THE PRODUCT BUT NOT GETTING A REGISTRATION.

Registration settings	
Automatically Register Participant To:	Test Netball Victoria 🗸 🗸
Registration Type	Senior 🗸
Registration Period	2021 🗸

 Automatically Register Participant To. This is the organisation the player will be automatically registered to when they register.

 Test Association (Jude)

Typically, this will be the Association which runs the competition that clubs or teams are competing in.

Automatically Register Participant To:	Test Association (Jude) 🗸
	Select
	Test Association (Jude)
	No Longer Affiliated

Only select your organisation (Association or League) from this list. DO NOT select Netball Victoria.

If your Club sits under more than one Parent Organisation (Association or League) then you need to set up one product for Parent 1 and a separate product for Parent 2



When you select the Organisation to register the participant to, the Registration Period will automatically change to the one set as default (which is done when updating the registration type to the new registration period).

- **Registration Period.** What year the registration will apply to. i.e. 2020, 2021 etc.
- **Registration Type.** The registration type that the member will be registered as when they purchase this product.

This list should contain each of the Registration Types that was set up (by you or your Parent organisation) in Step 3.

i.e. Senior, Junior, Off the Court or All Abilities etc



Once you select the Registration Type the page will refresh and bring you back up to the top of the page.

There you will see that there is a new section in **Registration Type/Product details**.

THIS IS THE SECOND MOST IMPORTANT PART OF SETTING UP YOUR PRODUCTS.



Registration Type/Product details	
Name	2021 Senior NV Membership
Category	Membership 🗸
Description	born on or before 31/12/2003
Price	 Simple \$100.00 Advanced
	Age Range: 17-100 Total:0.00 Netball Australia 0.00
Amounts payable for the selected registration type	Age Range: 18-100 Total: 88.00 Netball Victoria 78.00 Test Netball Victoria 10.00
	The price entered should be greater than the maximum total across all age ranges, plus any discounts entered below. If the organisation name is in red it means that the registration type at that level is inactive - all parent types must be active before you can make this produce active.
Class	Membership Subscription/Registration Saleable Item

• **Amounts payable for the selected registration type.** This information will be automatically populated based on the registration type you selected above.

Here you will see a breakdown of the registration liability show you how the membership fee will be distributed (based on the Registration Type).



If your Association or League has added any organisational fees to their registration types, then the breakdown of the cost will show here.





When setting the total cost of your product you need to account for these fees.

i.e. If you are expecting \$100 in your Club bank account, you need to charge \$188 for a membership. If the participant already has a Netball Victoria Membership, then they will be charged \$78 less but the Club will still get \$100.

Allow product pricing to be discounted if the participant qualifies for a registration discount MUST be ticked. This means that participants will not be charged for secondary registrations.

	Age Range: 17-100 Total	Age Range: 17-100 Total:0.00							
	rige nanger fri tee reta								
	Netball Australia	0.00							
	Age Range: 18-100 Total	:: 88.00							
Amounts payable for the selected	Netball Victoria	78.00							
registration type	Test Netball Victoria	10.00							
	The price entered should be greater than the maximum total across all age ranges, plus any discounts entered below.								
<	If the organisation name is in red it means that the registration type at that level is inactive - all parent types must be active before you can make this product								
	active.								
	Allow product pricir	ng to be discounted if the participant qualifies for a registration discount							

Discounts:

Discounts	
General Discount	0.00
Discount Description	
Early Discount	0.00
Early Discount Cutoff Date	6

Complete this section if you want to use this function

• **General Discount.** If you want to offer a general discount here. It will be discounted as the participant registers.

Please note that this is a \$\$ amount, not percentage.



- **Discount Description.** You can put provide details of the discount however this does not appear to the participant.
- Early Discount. The total about to be discounted i.e. \$20
- Early Discount Cut-off Date. That date at which "early discounts" no longer apply

CLICK UPDATE

NOTE: A separate product for each registration type <u>must</u> be created. i.e. a separate product for Senior, Junior, Off the Court and All Abilities registrations.

NetSetGO should **<u>NOT</u>** be included here. Registrations for NetSetGO are done through the NetSetGO Centre within MyNetball.



Making Products Inactive

Netball Victoria recommend that you make any products you are no longer using inactive as this will help you with your product management.

This process is that same whether you are an Association, League or Club. You would just be in different Modes.

mynetball administration Ома Configure Membership Signup - Products 💡 Search Menu • Add Member Subscription Produc Registration Dashbo Home Reports Configuration Approve Members Product Manage Show Inactive Products Signup Form Manag CATEGORY STATUS TITLE PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AVAIL. UNTIL EDIT DELETE Disclaimers No records to display. Gateway and Payments

Registration >> Product Management

This will bring you to the <u>Configure Membership Signup – Products</u> page.

Test Club 5 🗸	mynetball administration								
A ORGANISATION PEOPLE REG	ISTRATION TEAMS PROG	RAMS WEBSITE	REPORTS	5					
Search Menus Q	Configure Memb	ership Sign	up - Pro	oducts 🕜					
Registration Dashboard	Show Inactive Products								
Product Management	TITLE	CATEGORY	PURCHASES	PRODUCT TYPE	SUBSCRIPTION PERIOD	AVAIL. UNTIL	STATUS	EDIT	DELETE
Signup Form Management	2020 Senior NV Membership	Membership	0	Subscription	01 Jan 2020-31 Dec 2020	Dec 31 2020 12:00AM	Active	1	â
Disclaimers	2021 Senior NV Membership	Membership	0	Subscription	01 Jan 2021-31 Dec 2021	Dec 15 2021 12:00AM	Active	1	Ē

Here you will see all the active products your organisation has.

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A ORGANISATION PEOPLE REG	ISTRATION TEAMS PROG	RAMS WEBSITE	REPORTS	;					
Search Menus Q	Configure Member • Add Member Subscriptio	ership Sign	up - Pro	oducts 🕜					
Registration Dashboard	Show Inactive Products								
Product Management	TITLE	CATEGORY	PURCHASES	PRODUCT TYPE	SUBSCRIPTION PERIOD	AVAIL UNTIL	STATUS	EDIT	DELETE
Signup Form Management	2020 Senior NV Membership	Membership	0	Subscription	01 Jan 2020-31 Dec 2020	Dec 31 2020 12:00AM	Active	>	Ô
Disclaimers	2021 Serier NV Membership	Membership	0	Subscription	01 Jan 2021-31 Dec 2021	Dec 15 2021 12:00AM	Active	1	Ē



To see any "inactive" products you can click on the **Show Inactive Products** option and your list will include any items you have previously made inactive

Test Club 5 🗸	mynetball administration								
A ORGANISATION PEOPLE REGI	ISTRATION TEAMS PROG	RAMS WEBSITE	REPORTS	;					
Search Menus Q	Configure Member	ership Sign	up - Pro	oducts 😮					
Registration Dashboard	Show Inactive Products								
Product Management	TITLE	CATEGORY	PURCHASES	PRODUCT TYPE	SUBSCRIPTION PERIOD	AVAIL. UNTIL	STATUS	EDIT	DELETE
Signup Form Management	2020 Senior NV Membership	Membership	0	Subscription	01 Jan 2020-31 Dec 2020	Dec 31 2020 12:00AM	Active	1	Ô
Disclaimers	2021 Senior NV Membership	Membership	0	Subscription	01 Jan 2021-31 Dec 2021	Dec 15 2021 12:00AM	Active	Ø	â

To make a product inactive, click on the click on the symbol next to the product you want to update.

Test Club 5 🗸	mynetball administration								
	EGISTRATION TEAMS PROC	GRAMS WEBSIT	e report:	5					
Search Menus	Configure Memb	ership Sign	up - Pro	oducts 😮					
Registration Dashboard	Show Inactive Products								
Product Management	TITLE	CATEGORY	PURCHASES	PRODUCT TYPE	SUBSCRIPTION PERIOD	AVAIL. UNTIL	STATUS	EDIT	DELETE
Signup Form Management	2020 Senior NV Membership	Membership	0	Subscription	01 Jan 2020-31 Dec 2020	Dec 31 2020 12:00AM	Active		Î
Disclaimers	2021 Senior NV Membership	Membership	0	Subscription	01 Jan 2021-31 Dec 2021	Dec 15 2021 12:00AM	Active	1	Ô

This will bring you to the Edit Registration Type/Product page.

	mynetball administration	😍 Default eid:38919 🗸
ISTRATION COMPETITIONS PROGRAMS	WEBSITE REPORTS	Management O Participation
Edit Registration Type/Prod	luct 😧	
* Denotes a mandatory field.		
Registration Type/Product details	S	
Name •		
Category	Membership 🗸	
Description		
Price •	Simple Advanced	
Class •	Membership Subscription/Registration Saleable Item	
	Competitions PROGRAMS Edit Registration Type/Prod • Back to Management Screen • Denotes a mandatory field. Registration Type/Product detail: Name • Category Description Price • Class	INTRATION COMPETITIONS PROGRAMS WEBSITE REPORTS



Here you need to untick the "active" box.

TA Test Association (Jude) 🗸	mynetball administration	🙁 Default eid:38919 🗸
A ORGANISATION PEOPLE R	GISTRATION COMPETITIONS PROGRAMS WEBSITE REPORTS	Management Participation
Search Menus Q	Edit Registration Type/Product 🚱	
Registration Dashboard	* Denotes a mandatory field.	
Product Management		
Signup Form Management	Registration Type/Product details	
Disclaimers	Name •	
Gateway and Payments	Category Membership 🗸	
Reports	Description	
	Price Simple Advanced	
	Class	
	Number available	
	Available from	
	Available until	
	Active	
	Sort order	

Scroll to the bottom of the page and click **UPDATE**.

NOTE that once a product has been purchased it cannot be deleted so Netball Victoria recommend that you make any products you are not using *INACTIVE*.



Creating Saleable Items

Setting up saleable items allows you to sell things such as uniforms.

This process is that same whether you are an Association, League or Club. You would just be in different Modes.

Registration >> Product Management

TA Test Association (Jude) 🗸	mynetball administration
	EGISTRATION TEAMS PROGRAMS WEBSITE REPORTS O Management O Participation
Search Menus	Configure Membership Signup - Products Add Member Subscription Product
Registration Dashboard Product Management	Home Reports Configuration Approve Members
Signup Form Management	Show Inactive Products TITLE CATEGORY PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AVAIL UNTIL STATUS EDIT DELETE
Disclaimers	No records to display.
Gateway and Payments	
Reports	

This will bring you to the <u>Configure Membership Signup – Products</u> page.

TA Test Association (Jude) 🗸	mynetball administration	😍 Default eid:38919 🗸
A ORGANISATION PEOPLE R	EGISTRATION COMPETITIONS PROGRAMS WEBSITE REPORTS	O Management O Participation
Search Menus Q	Configure Membership Signup - Products Ø Add Member Subscription Product	
Registration Dashboard	None Reports Configuration Approximation	
Product Management	поле перого соптушатот приготе тептието	
Signup Form Management	Show Inactive Products TITLE CATEGORY PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AVAIL UNTIL STATUS EDIT DELETE	
Disclaimers	No records to display.	
Gateway and Payments		
Reports		



Click on Add Member Subscription Product.

TA Test Association (Jude) 🗸	mynetball administration	🙎 Default eid:38919 🗸
A ORGANISATION PEOPLE	registration competitions programs website reports	• Management • Participation
Search Menus (Configure Membership Signup - Products ?	
Registration Dashboard		
Product Management	Home Reports Configuration Approve Members	
Signup Form Management	Show Inactive Products TITLE CATEGORY PURCHASES PRODUCT TYPE SUBSCRIPTION PERIOD AWAIL UNTIL STATUS EDIT DELETE	
Disclaimers	No records to display.	
Gateway and Payments	>	
Reports	>	

This will bring you to the Edit Registration Type/Product page.

TA Test Association (Jude) 🗸	Test Association (lude) ~ mynetball administration		🙁 Default eid:38919 🗸
A ORGANISATION PEOPLE RE	GISTRATION COMPETITIONS PROGRAMS	WEBSITE REPORTS	Management O Participation
Search Menus Q	Edit Registration Type/Pro	duct 😧	
Registration Dashboard	* Denotes a mandatory field.		
Product Management			
Signup Form Management	Registration Type/Product detai	ls	
Disclaimers	Name		
Gateway and Payments	Category	Membership 🗸	
Reports >	Description		
	Price	• Simple O Advanced	
	Class	Membership Subscription/Registration Saleable Item	
	Number available	Leave blank to indicate an unlimited number available	
	Available from	1 (b)	
	Available until		
	Active		
	Sort order		

Complete the details of the product as required. * denoted mandatory field.

NOTE the following when completing this form.

• Registration Type/Product details:



Registration	Type/Produc	t details:
--------------	-------------	------------

Name •	Jude Hoodie
Category	Membership 🗸
Description	As part of our team uniform we have hoodies for sale, these are optional
Price •	Simple Advanced S50.00
Class •	Membership Subscription/Registration Saleable Item
Number available	Leave blank to indicate an unlimited number available
Available from	
Available until	
Active	
Sort order	

- Name*. Clearly identify the year of the product and type of product.
 i.e. Hoodie
- **Category***. The category that you select here indicates which signup form the product will show up on.

i.e. Membership = Membership Signup form

If you are wanting to sell this item at the time of registration, then the category needs to be MEMBERSHIP.

If you are wanting to sell this item after registration, you can still use the membership category but will need to create a separate form.

Category	Membership	~
	Membership	
	Team Lodgement	
	Team Renewal	
	Course Registration	
	Event/Program Registration	
	Team Join	
	Registration	

NOTE that if you want your item to appear on the NetSetGO form then you need to select Event/Program Registration



• **Description.** You can put what you want to here.

You could include information around the product itself (is it compulsory?) or details of how to advise what size the participant wants to order.

• **Price*.** Select SIMPLE and enter the total cost for the product.

The advances option here does not work with saleable items.

NOTE that changing the price after any products have been sold do not affect these previous sales.

• **Class*.** Must be set as SALEABLE ITEM otherwise it will give the participant a registration.

Class	Membership Subscription/Registration Saleable Item

• **Number Available.** You might only have a limited number of the item, so you can cap it here.

If you leave it blank that will mean that an "unlimited" number are available.

• Available from/to. The period in which members can use the product.

You can set this up to make the registration products are available at a certain date in the future.

You can also set it up to make the products are unavailable after a certain date.

• Active. This must be ticked for the product to be active.

If you are not ready for people to be able to purchase this product then you may want to consider leaving it INACTIVE (untick the box).

NOTE that the 'Available from date/time' will not override the inactive status i.e. If you have your product "inactive" at the time the 'Available date/time' is reached then the product will still be "inactive".

• **Sort Order.** The order in which the product will display on the Signup Form. i.e. By entering 1 the product will display first on the Signup Form.



You can leave this blank as you can change the order of products in the Signup Form when setting up the signup form.

Discounts:

Discounts	
General Discount	0.00
Discount Description	
Early Discount	0.00
Early Discount Cutoff Date	

Complete this section if you want to use this function

• **General Discount.** If you want to offer a general discount here. It will be discounted as the participant registers.

Please note that this is a \$\$ amount, not percentage.

- **Discount Description.** You can put provide details of the discount however this does not appear to the participant.
- **Early Discount.** The total about to be discounted i.e. \$20
- Early Discount Cut-off Date. That date at which "early discounts" no longer apply

Click UPDATE

A couple of things to note around Saleable items:

- Are you going to sell this item at the time of registration?

If YES, then you can add it to your registration form.

If NO, then Netball Victoria would recommend creating a separate signup form to sell items. This is because you cannot purchase a saleable item without purchasing a membership.

- How will participants indicate the size they wish to order?

You can set up individual products with the different sizes.



You could also set up the product to just sell the item (Hoodie) and, in the description, ask them to email you the size.

Name	*	Jude Hoodie - SIZE 10
	3	

Alternatively, you could ask a custom question around the sizing within the sign-up form.

Registration Type/Product details

Name	* (Jude Hoodie		
Category		Membership	~	
Description		Please email the Association to advise of size	11	

NOTE that this custom question will be available to ALL participants using your form and they might complete it event if they are not purchasing the saleable item.

If you want to discuss the best way to set this up, please contact your Netball Victoria contact.