**Volunteer Reward and Recognition**

Recognising and rewarding volunteers is an essential part of best practice for volunteer management. There are many ways to implement these practices into your volunteering.

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| Provide excellent training and coaching. | Thank them in a newsletter. |
| Offer volunteers professional development opportunities in line with their role or interests. | Encourage them to sit on committees and attend meetings. |
| Reimburse out of pocket expenses. | Create a volunteer notice board. |
| Have a letter to the volunteer from (or a visit with) a person who has benefited from the volunteer’s services. Let the volunteer really see, hear and feel the end result of their work. | Have staff and clients write comments and quotes about the difference the volunteers make and have these printed in a booklet and mailed out or shared at a recognition event or club function. |
| Pay registration fees (or part of) for continuing education classes, webinars, or conferences. | Provide free refreshment during coffee and tea breaks. |
| Nominate your volunteers for awards and the Netball Victoria Community Awards for Volunteer of the Year. | A personal note to say ‘thanks’ for a job well done. |

**Annual recognitions:**

* Help volunteers prepare for employment by emphasising the skills they have developed during their volunteer work and offer to be their referee.
* Recognise volunteers annually at intra club events and invite them to weekly events.
* Conduct an exit interview when a volunteer leaves.
* Farewell volunteers when they depart the club.
* Have a volunteer of the month and recognise milestones and significant service.

**Value Volunteer’s Input**

* Empower them to do well.
* Send article to your local paper about your volunteers work and run them in your newsletter.
* Allow volunteers to take on more challenging responsibilities.
* Learn what motivates each volunteer and ask for feedback.
* Share results of programs with volunteers so they can see their impact.
* Ask them to share their ideas to solve problems and give them the opportunity to debrief.
* Always have work for your volunteer to do.
* Highlight the impact that the volunteers’ contribution is having on the organisation.
* Take the time to explain and listen to volunteer’s ideas and concerns.
* Ask volunteers to mentor the younger members and those involved in their organisation.

**Netball Victoria Community Awards**

The Netball Victoria Community Awards celebrate the significant achievements of individuals and groups who have contributed to the sport of netball in Victoria throughout the year.

The growth and development of netball within Victoria is at the heart of everything we do and we love to highlight the great work of our Victorian netball community. Clubs, schools, affiliates, umpires, coaches and centres can all be nominated for their contribution to their local community.

Details on the 2021 Netball Victoria Community Awards will be available later in the year, and more information can be found here: <http://netb.al/NVCommsAwards>