

Standard 10: Implementation of the Child Safe Standards is regularly reviewed and improved

What will the Commission look for when assessing this Standard?

Organisations will generally comply if they produce these documents and undertake these actions in a way that supports the organisation to achieve this Standard.

Documents

- All policies and procedures have a regular review period indicated in the document. (10.1)
- Reports document any child safety and wellbeing reviews and findings. (10.3)

Actions

- Records are kept of complaints, concerns, allegations and actions taken to respond. (10.1, 10.2, 10.3)
- Complaints, concerns, safety incidents or significant breaches of policy (such as the Code of Conduct) are examined to understand what caused the problem and whether there are any flaws in the organisation's policies, procedures and practices that contributed to the problem. Where flaws or failings are identified, improvements are made to prevent the problem from happening again. (10.1, 10.2)
- The organisation regularly reviews policies, procedures and child safe practices, and makes improvements considering:
 - analysis of complaints, concerns, safety incidents and significant breaches of policy
 - feedback sought from staff, volunteers, children, families and communities
 - whether the organisation has fully implemented each of the Child Safe Standards. (10.1, 10.2 and links to Standard 3 and 4.3)
- Reports about the findings and actions taken in response to reviews of the organisation's child safe practices are shared with staff, volunteers, children, families and communities. (10.3)