



Wurundjeri Country
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16 October 2023

Dear Member Associations and Members,

Following an extensive review by Netball Australia and the State Member Organisations of the National Netball Insurance Program and our existing insurance broking and risk advisory services, a collective decision has been made to replace V-Insurance Group with Howden Insurance Brokers (Australia) Pty Ltd (Howden).

In practical terms, the move to Howden is effective Monday 9 October 2023 which enables sufficient time for the annual renewal of insurance policies for 2024. Further information will be provided to Member Associations and Clubs in due course regarding the renewal process, particularly in relation to property insurance (Industrial Special Risks policy). From the above date, Howden will be our exclusive insurance broker taking over the management of all existing insurance policies on the behalf of Netball Victoria which provide a level of insurance cover for our member associations, clubs, participants, volunteers and staff.

Our existing policies for the 2023 policy period remain unchanged. Details of all policies can be found on the Netball Australia Insurance Centre which can be found at:

<https://www.howdengroup.com/au-en/netball-australia>

Why change

Howden share our vision to design an insurance program that is fit for purpose, sustainable, broad in cover, value for money and easy to renew. The Howden team will:

1. Enhance the service offering for our members.
2. Improve the efficiency of the renewal process.
3. Have a dedicated claims team improving claims outcomes and turnaround times.
4. Partner with insurers who share our vision, understand our challenges, supports our Sport but most importantly delivers on their promise.

What's next?

1. An update on renewal processes and further information on insurance will be circulated by the end of October.
2. Member webinars hosted by Howdens and Netball Victoria will be advised in due course.
3. If you receive any direct communication from V-Insurance then please let us know.

Howden Contact details

As per above Howden have set up a Netball Australia Insurance Centre which can be found at <https://www.howdengroup.com/au-en/netball-australia>

You can also contact the Howden team (shown below) via email netball.aus@howdengroup.com or dedicated phone number 1300 420 370.



Ben Hand
Head of Sport &
Entertainment



Amanda Blackburn
Partner, Affinity



Michael Wenske
Claims Manager



Nicole Mellick
Transition Manager



Stuart McKellar
Head of Affinity & Commercial

Enquiries

If you have any questions about this change, or any outstanding or current insurance claims, or need further clarification about what insurance is in place then please direct your enquiries to Howdens, NV Member Services or your Regional Manager:

NV Member Services

Ph – 9321 2255

Email - memberservices@netballvic.com.au